



## MP3 Purchase Directions

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To purchase and successfully receive your MP3s, please follow these directions:

1. Select the MP3 you want to purchase and click **Add To Cart** to add it to your shopping cart.  
**Please Note:** An MP3 is a virtual product that will be sent to your email address, it is **NOT** a physical product that can be sent to you by regular mail.
2. When you are done shopping, click **Checkout** to go through the payment process and purchase the products in your cart.
3. After you complete your payment, you will receive an order confirmation e-mail. Within 24 hours, you will also receive an email that contains an attachment of your MP3s.  
**Please allow up to twenty-four hours to receive this email. The confirmation email is sent immediately after your order is completed, but the MP3 file is sent a short time later.**
4. If you ever have problems receiving your MP3s, please try downloading a second time on a different computer by clicking the attachment you receive in your e-mail.  
Please contact our customer service department with any additional questions or concerns at [service@hotsministries.com](mailto:service@hotsministries.com).